

<p><b>Identification:</b></p> <p>Title: <b>Social worker</b> Reporting to: Clinical director Part Time, 4 days/week</p>	<p><b>Expectations :</b></p> <ul style="list-style-type: none"> <li>• Quality of assessment and care, respect for clients’ values, communication with teams and partners, compliance with Nova Home Care’s standards and policies.</li> <li>• Interacts with clients and their families, identifies psycho-social and emotional needs and manages them effectively.</li> <li>• Communicates and collaborates effectively with other members of the Nova Home Care team.</li> <li>• Helps promote the services offered by Nova Home Care by presenting a positive image to the community in general.</li> </ul>
<p><b>Responsibilities and tasks:</b></p>	
<p><b>Palliative Care and Family Respite Program</b></p> <ul style="list-style-type: none"> <li>• Plans and provides interventions to facilitate client and family adaptation to their new situation and to improve their well-being.</li> <li>• Conducts psychosocial assessments upon request by the nurse care managers.</li> <li>• Identifies clients’ psychosocial needs, and based on their eligibility for the required services, refers clients to applicable community resources.</li> <li>• Provides short-term individual, family and group counseling services.</li> <li>• Maintains client records and performs regular client follow-up.</li> <li>• As a member of an interdisciplinary team, provides the liaison with other NOVA professionals along with other social service and healthcare organizations involved in the client’s care.</li> </ul>	
<p><b>Caregiver Support Program</b></p> <ul style="list-style-type: none"> <li>• Develops support services for caregivers of palliative care clients.</li> <li>• Systematically offers support to caregivers of palliative care clients. Open a caregiver file at the same time as when a NOVA client file is opened.</li> <li>• Carries out the first evaluation at the client’s home.</li> <li>• Establishes an intervention plan for a given number of hours.</li> <li>• In collaboration with the Clinical Director and Volunteer Coordinator, plans out the home health aide (HHA) and volunteer schedules.</li> <li>• Offers individual and/ or group counselling sessions depending on the number of caregivers involved with a client.</li> <li>• Keeps caregiver files up to date and does follow-up assessments according to a client satisfaction program.</li> <li>• Produces caregiver statistics including the number of visits, the nature of the visits and the type of appropriate support.</li> </ul>	
<p><b>Skills:</b></p> <ul style="list-style-type: none"> <li>• Demonstrated ability to conduct confidential psychosocial assessments and interventions.</li> <li>• Demonstrated ability to use mediation, conflict resolution and counselling skills during client interventions.</li> <li>• Demonstrated ability to problem solve using sound judgement in applying critical thinking skills within safe limits of client care.</li> <li>• Demonstrated ability to work independently, and collaboratively as a member of an interdisciplinary team and to develop interpersonal relationships.</li> <li>• Demonstrated ability to develop and implement project action plans and accomplish objectives.</li> <li>• Ability to be diplomatic, discrete and maintain accuracy of social work principles.</li> </ul>	<p><b>Requirements :</b></p> <ul style="list-style-type: none"> <li>• A Bachelor’s Degree in Social Work.</li> <li>• Current registration with l’Ordre des travailleurs sociaux et des thérapeutes conjugaux et familiaux du Québec (OTSTCFQ)</li> <li>• Minimum of two years of related work experience, in healthcare, or the equivalent combination of education and experience.</li> <li>• Work experience in CLSC, an asset.</li> <li>• Bilingual (French, English).</li> </ul>